

Returns and Exchanges

We will happily exchange or refund your item provided all the following conditions have been met:

- 1. The item with is returned to us within 30 days of delivery.
- 2. Items must be in original condition as purchased (unworn, unused, unwashed, no hair or dirt on garment, all tags/labels attached).
- 3. The item was purchased at full price (Not on sale).
- 4. The item is not embroidered, socks, hosiery, a mask, underwear, caps, or a hair tie.

All exchanges & returns remain the responsibility of the purchaser until received by eNurse. Exchanges are subject to stock availability. Refunds will be processed at the original purchase price and exclude postage charges.

You'll need to cover the cost of returning the item to us unless the item is faulty. If the item is faulty please email sales@enurse.com.au to request further assistance.

How to Exchange / Request Refund

Once the above conditions have been met, please complete the below form then mail your item & this form to:

PO BOX 9434 Wynnum Plaza, QLD

AUSTRALIA 4178				
Name: Ph	Phone:		Email: _	
Address:				
Invoice/Order Number:				
Item Returned	Exchange	Refund	Reason Code	New Item
Reason Code: 1. Exchange Size 2. Change of mind 3. Faulty / damaged 4. Refund				
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Thank you, The eNurse Team.